



Spacetime

Terms and conditions of use

Effective 01/10/2020

This Privacy Policy applies to the Spacetime application, website and related services, hereinafter collectively referred to as the "Service. We may update this Privacy Policy from time to time by posting a new version on spacetime.com. If we make material changes, we will notify you as required by applicable law, including by posting a notice on the Service before the changes take effect. Your continued use of the Service after the effective date will be subject to the new Privacy Policy.

CONTACT US

If you have any questions about data protection, or if you are looking for answers to questions about your personal data, we encourage you to first contact us via the help features of the "Spacetime Capsule" application, so that we can respond more quickly. You may also contact:

Address : 24 boulevard Saint-Marcel 75005 Paris
Email : contact@spacetime.paris

THE DATA WE COLLECT

The types of personal data we collect depend on the Service you use and the requirements of applicable law.

The data you provide to us.

- Your contact information (such as name, email address or phone number)
- Your username or tag and password
- Profile information (such as profile picture)
- Other data you choose to share with us (such as data needed to identify a lost account or data you provide to participate in surveys or promotional programs)

The data we collect automatically.

You also have the option of creating a Spacetime ID using your email address or other contact information.

- Your account and game progress data, including, in most cases, an automatically generated internal account ID
- Your IP address and mobile device identifiers (such as your device ID, advertising ID, MAC address and IMEI)
- Data about your device, such as your device name, operating system, browser type and language, Internet service provider and mobile operator
- The data we collect with cookies and similar technologies (see details below)
- General approximate location data (derived from your IP address)
- Precise geolocation data (GPS, with your consent)
- Data about your use of the Service, such as game data and your interactions with other players in connection with the Service



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- Data you have provided to us from a third party service (such as LINE, WeChat, Google or Facebook) through your privacy settings

You also have the option of creating a Supercell ID using your email address or other contact information.

Data we collect through our partners.

We also use third-party partners, such as social networks, data analytics providers and advertising networks to supplement the data we have about you, including:

- Demographic information (to determine the approximate location of your IP address)
- Data to combat fraud (such as refund abuse in games or fraudulent clicks in advertising)
- Data from the platforms on which the games are run (such as those used to verify payments)
- Data for advertising and analysis purposes so that we can provide you with a better Service
- Data you have provided to us from a third party service (such as LINE, WeChat, Google or Facebook) through your privacy settings

WHY WE COLLECT YOUR DATA

We use your data for various business purposes, including:

To ensure the functionality of the Service.

In order to execute the contract, we process the data necessary to

- create accounts and allow you to play our games and use our Service;
- operate the Service ;
- verify and confirm payments;
- provide and deliver the products and services you request;
- send you communications associated with the Service.

Adapt the Service more to our players.

To provide an excellent Service to our players, we have a legitimate interest in collecting and processing their data necessary to:

- update and develop player profiles;
- develop and improve the service and experience of the players;
- manage our relationship with you;
- provide social features as part of the Service;
- personalize your Service experience;
- respond to your comments and questions and provide player support;
- provide you with Supercell offers through the Service, as well as through other websites and services, and via email;
- send you related information, such as updates, security alerts and support messages;
- allow you to communicate with other players.



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To display personalized ads.

In order to present you with personalized advertisements within the Service, as well as within other websites and services (including via email), we have a legitimate interest in processing the data necessary to:

- track the content you access in connection with the Service and your online behavior;
- deliver, target and improve our advertising and Service.

For information on how you can unsubscribe from personalized advertising services, see the "Your Rights and Options" section below.

To maintain the safety and fairness of the Service.

Ensuring equal opportunity in the Service is our top priority. For more information regarding our Acceptable Use Policy, please read [Supercell's Terms of Service](#).

In order to maintain the security and fairness of the Service and its social features, combat fraud and otherwise ensure acceptable use, we have a legitimate interest in processing the data necessary to:

- analyze and monitor the use of the Service and its social features;
- moderate discussions either automatically or manually;
- take action against players who commit fraud or misconduct.

To analyze, profile and segment.

In all cases and for all of the above purposes, we may analyze, profile, and segment the data collected.

With your consent.

With your consent, we may process your data for other purposes, such as using your GPS location to show you local events.

WHO CAN SEE YOUR DATA

Other than Supercell, third parties may access your data in the following situations:

OTHER PLAYERS AND USERS.

Social features are a core component of our games. Other players and users can, for example, see your profile data, your activities during the game and read messages you have posted.

OUR SERVICE PROVIDERS.

Suppliers assist Supercell in providing the Service. These vendors process your data only as directed by Supercell to provide the Service, including hosting, player support, analytics and fraud prevention.

Other companies and public authorities.

In order to combat fraud and illegal activity, we may process and disclose your data to other companies and organizations, and provide it to public authorities in response to lawful requests.



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We may also disclose your data based on your consent in order to comply with the law or protect the rights, property and safety of Supercell, its players or third parties.

Advertising and social media partners.

The Service includes features from our partners, such as social media interaction tools, application programming interface (API) features or software development kits (SDKs) and in-game advertising. A list of these partners is available at supercell.com/en/partner-opt-out.

These partners may access data about your activities and your device (such as your IP address, mobile device identifiers, page(s) viewed, location, time of day). We may also combine and share the data we have collected about you with third party advertising partners. They may use this data (and similar data collected from other websites) to deliver targeted advertisements to you when you visit the third party services on their networks. These partners may have their own privacy policies. This practice is commonly referred to as "interest-based advertising" or "online behavioral advertising". If you prefer not to share your personal information with third-party advertising partners, you can follow the instructions in the "Your Rights and Options" section below.

INTERNATIONAL DATA TRANSFERS

Our Service is international in nature and your data may therefore be transferred to any location in the world. Because different countries may have different data protection laws than your country, we take steps to ensure that adequate safeguards are implemented to protect your data as explained in this Policy. The adequate safeguards we may use may include standard contractual clauses approved by the European Commission and other legal protections.

YOUR RIGHTS AND OPTIONS

Unsubscribe from marketing emails and other forms of direct marketing.

If you no longer wish to receive our marketing communications such as marketing emails, you may unsubscribe by following the instructions in those communications or change your game settings. The updated settings may not take effect immediately. Please note that you may continue to receive non-promotional emails from us, such as communications related to the Service or updates to our Terms of Service or this Privacy Policy.

Push Notifications. We may send you push notifications through our mobile applications. If you no longer wish to receive these types of communications, you can unsubscribe at any time by changing the settings on your mobile device.

Unsubscribe from targeted advertising.

You can opt out of interest-based ad services by going to the privacy settings on your Android or iOS device and selecting "Limited Ad Tracking" (Apple iOS) or "Turn off interest-based ads" (Android). For more information, see also: supercell.com/en/partner-opt-out.

You can also unsubscribe from personalized offers during the game through the options provided in the game settings.

Access to the personal data we hold about you.

Upon request, we will provide you with a copy of your personal data in electronic format.



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Your other rights.

You also have the right to correct your data, request deletion of your data, object to how we use and share your data, and impose limits on how we use and share your data. You can always revoke your consent, for example by disabling GPS location sharing in your mobile device settings.

We will respond to all of your requests within a reasonable time. If you have any questions about privacy or data use that we have not satisfactorily resolved, please contact (free of charge) our [U.S.-based third-party](#) dispute resolution service provider. You may also contact your local data protection authority in the European Economic Area, Switzerland or the United Kingdom regarding unresolved complaints.

If you wish to exercise any of your rights as a data subject described above, please use the help options described in the "Contact Us" section above. We will respond to all requests in accordance with applicable law. In order to protect your privacy, we may also take other steps to verify your identity before responding to your request, including asking you to provide us with a purchase receipt or other account information, asking you to link your email address to your game account (e.g., using the Supercell ID), or asking you to answer questions about your activities on our Service. Once your identity has been verified, you may also designate an authorized representative to exercise your rights on your behalf by providing their contact information to our customer support team as required by applicable law.

You have the right not to be discriminated against as a result of exercising your rights.

COOKIES AND SIMILAR TECHNOLOGIES

Like most online services, we and our partners use cookies and similar technologies to deliver and personalize the Service, analyze usage, target advertisements, and prevent fraud. Cookies and similar technologies allow us and our partners to store your preferences and track your activities on the Service. Please note that our partners may have their own privacy policies. We and our partners collect and maintain data about user interactions with unaffiliated websites and applications that use our technologies, including cookies and similar tracking technologies. This allows us to infer the presence of a common user or household behind multiple devices or browsers, for example, and then link those browsers and devices into a dedicated graph. We do this for:

- detect and prevent fraud ;
- Allow users to use the Service on one device and pick up where they left off on another device;
- perform analysis, customization and attribution;
- Limit the number of times the same ad is presented to a user across all known or inferred devices;
- present on each device infers personalized ads based on your browsing habits across all devices.

For more information (including how to unsubscribe), please visit supercell.com/en/partner-opt-out/. You can disable cookies in your browser settings, but some parts of the Service may not function properly as a result.

HOW WE PROTECT YOUR DATA

Security guarantees.

To ensure a safe and secure player experience, we continually develop and implement administrative, technical and physical measures to protect your data from unauthorized access, loss, misuse or alteration.



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Data retention.

We retain your data for as long as your account is active or as necessary to provide the requested Service. For example, we may periodically remove identification from unused game accounts, and we regularly review and delete unnecessary data.

Note that if you ask us to delete your personal data, we will retain it as long as it is necessary for our legitimate business interests, such as complying with our legal obligations, resolving disputes and enforcing our contracts.

CHILDREN

Protecting the privacy of children online is important to us. In general, our Service is not intended for children under the age of 13 (or any age required by local law) and does not knowingly collect personal data from children, except as described in the following paragraph.

For games that are not intended for children but may still attract them, we take additional steps to limit access to this Service based on the age of the player. For this Service, if a player indicates that he or she is under 13 years of age (or the required age where he or she is located), we will restrict his or her access to certain features, such as social networking and chat, and certain alerts. We will also restrict the processing of personal data to what is necessary for the internal operation of our Service.

If you are a parent or guardian and wish to review, change or delete the personal data we have collected about your child, you may contact us as described above. If we discover that a child has provided us with personal information contrary to the above, we will delete all personal data collected, unless we are legally required to retain it, and we will terminate the child's account and/or refer the child to the Minors' Experience, as appropriate.

FOR CALIFORNIA RESIDENTS

Please [visit supercell.com/en/disclosure-california-residents](https://supercell.com/en/disclosure-california-residents) for specific provisions applicable to California residents.